

What's New COATS Visual 2021 Summary

COATS VISUAL VERSION 11.0.0

COATS Visual Payroll/Billing was released with Version 6.0.0. To use Visual Payroll/Billing the client *must* complete a SQL/Visual review. See the Payroll Steps under the <u>COATS Visual Version 6.0.0 11/16/2017</u> in the What's New COATS Visual 2017 Summary and/or contact COATS Technical Support.

New Features!

Log in:

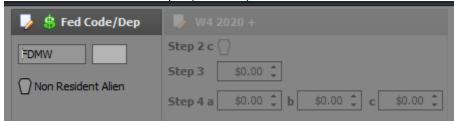
• Version – The Version # is now displayed on the Log in Screen. (11/5/21)

Maintenance:

- Global Preferences/Timerack modified the program to allow the user to enter their own Client key. File will only send
 assignments where a Client key is present. Users will need to check off Timerack in Global Preferences and under
 Maintenance/Branch/Users/Client/Client Key. (10/18/21)
- Branches/Users/Client/Edit Client Key modified the program to allow the user to enter their own Client key. File will
 only send assignments where a Client key is present. COATS Administrator in your agency will need to check off Edit
 Client Key for any user they would like to Edit the Client Key. Maintenance>Branches>Users>Clients>Edit Client key.
 (10/18/21)

Employees:

TAX: W4 Codes: If the employee uses old Federal Withholding codes, the W4 2020 + Steps will not be allowed to be
edited. This will cut down on the confusion of users using the old codes with the new W4 steps. New W4 codes must be
used to use the new W4 steps. (09/01/21)



 SEARCH/Date Available: The Date Available on the Employee Master Record is now searchable within the Employee SEARCH. (8/20/21)

Orders:

Job List - City/State: The user can right click when within Orders/Job List to add from Column Chooser the City
and/or State to the Job List. The City/State comes from the Client Master Record address. Remember to Save Layout
after adding the column. (7/14/21)

Payroll

- Paystub: Default Paystub details updated to include Total Hours and Work Site Header. (8/27/21)
 DISCLAIMER: When reports are enhanced/updated, All COATS Clients with customized or adjusted reports need to contact COATS Technical Support to see if these adjustments can be applied to their report
- Year End/Quarterlies:
 - O COATS supports Form 1099 MISC form for printing 1099.
 - o W2's requires the form to print as the background is not included. COATS supports Form L4UP for printing W2's.
 - o 2021 W2 form is available
 - NE Quarter updated

- NY Quarter Updated
- SC Quarter updated
- Enabled ability to align Schedule B for printing margin/driver differences

ACA Reporting:

- ** The 1095C's are due by March 2nd, 2022 **
- o ** The 1094C, electronic file, is due by March 31st, 2022 **
- Updated ACA forms and XML filing to meet the updated specifications are pending a future update
 This version users can begin the process for 2021 Tax year by creating the year and going through the forms for accuracy, so they are ready to print when the version is released.
- HRA features are available but not programmed to display. If your agency uses an HRA plan, contact COATS asap!
- The IRS electronic portals are being updated for the 2022 Filing Season

ΑP

 AP Credit Card Payment: Date was added to the right of the invoice detail, now includes date of invoice. Partial Payment were updated. (8/26/21)

Reports

Key Clients: Revamped Staffers tab; see White Paper. (8/2/21)

Integrated Solutions:

- Online Applications Merge/Pick from a List: Update to remove applicant from NEW list and add to DOWNLOADED once merged with existing employee or merged by picking from a list. (07/14/21)
- Upload Account # Paycard Data removed after zip code. (8/5/21)
- Upload ADP Wisely Paycard Data modified file to ADP specs (10/20/21)
- Timerack modified the program to allow the user to enter their own Client key. File will only send assignments where a
 Client key is present. Users will need to check off Timerack in Global Preferences and under
 Maintenance/Branch/Users/Client/Client Key. (10/18/21)

Remote Hire Features:

Employee Portal Paystub: Stub details updated to include Total Hours and Work Site Header. (8/27/21)

DID YOU KNOW

Adding new COATS users – In COATS Visual when adding new users, the new user must access COATS using their user name and password and first click the [set] button to establish their View in order to see all approved Region/Branches/Departments.



The user can also create multiple custom views by Region, Branch or Department in this same field. (03/16/21)

COATS Users – The Admin User can mark other users as "INACTIVE:, however a user should never be deleted. The user profile is crucial for records retention, reporting, tracking statistics and financials for historical data. On the grid, the unintentional option allowing a user to be deleted by clicking the minus symbol ("-"), has been removed (12/10/2020)

Electronic Onboarding – within the Onboarding platform, the user can go into Employee details and Notify User if the employee didn't receive the email or is they need the email instructions resent.

Global Cash Card/ADP/Wisely – If using the # of the physical card, the user should send the **Upload Paycard Data** file under Integrated Solutions. If using the # on the envelope, the account #, the user should send the **Upload Account # Paycard Data** file.

Custom Skill Screens – When the user first creates the first Custom Skills Screen, they must first click ADD AN ADDITIONAL SKILL SCREEN. While the default is blank and will hold text, it isn't adding to the system until a record is first created.

Vacation or Sick Pay Calculator – When the user first creates the first templates for either Vacation or Sick, they must first click **ADD A FORMULA**. While the default is blank and will hold text, it isn't adding to the system until a record is first created.

ACA – ACA Year End Forms and Media - when the user deletes an employee COATS will sometimes error. Click OK to the error. Log back in. Delete the employee. This error typically only happens once.

Printing from COATS – If the client is using Visual and Server 2019, the 'local' default printer is noted when users login to the server, this will be their printer while using COATS. With Server 2019 and COATSsql, clients must set the default printer in each session after they login. It only keeps it for that session while they are logged in.

Invoices:

Emailed PDF Invoices – previously would round the term statement for the %, now list them as exact % within the client file. (05/16/19)

EPAY Integration – the **Job Title** in the **Job Order** must be present in COATS for the **Order** and **Assignment** to properly transfer to the EPAY staging database. (12/4/20)

Maintenance/Users/Function keys; Should the user choose to use the **Date** feature for a hot key, without using any characters in the field, the user must still type a space in the field, prior, to clicking **Date**, **On** in order for the Function key to work properly. (12/4/20)

W2, **PA** – W2 does not reflect the entire 6 digit PSD code but rather the two digit taxing authority.

PREVIOUS VERSION UPDATES

For updates/White paper prior to 2021, please refer to the What's New COATS Visual 2020 Summary.pdf

COATS VISUAL VERSION 10.4.0

COATS Visual Payroll/Billing was released with Version 6.0.0. To use Visual Payroll/Billing the client *must* complete a SQL/Visual review. See the Payroll Steps under the <u>COATS Visual Version 6.0.0 11/16/2017</u> in the What's New COATS Visual 2017 Summary and/or contact COATS Technical Support.

New Features!

Security — Maintenance/Branches/Users/Edit Security Profile/Employee/Verified - is now required to check/uncheck, E-Verify, or WOTC under the Verified section of the Employee Master Record. These boxes are only checked once the person has qualified through E-Verify and qualified as a WOTC candidate. Users were accidentally checking these when paper work was filed, not necessarily approve. (5/10/21)

Maintenance/Tax Tables Read Only - The Read Only button has been updated for easier recognition of when the table is in Read Only status St

Dashboards:

• Collecting Unemployment – Employee email added. (5/18/21) The user must first delete the current Unemployment grid from their view. Then access Reports/ Custom Reports/ Define Dashboard Charts /Click Collecting Unemployment under the Chart List /In the Select Statement area, remove previous text and paste below:

select e.emp_name as Name,

substring(emp_number,6,4) as SSN,

a.date2 as Filed.

(select max(enddate) from prassign p where p.mrecord_id = a.mrecord_id) as Enddate,

DATEDIFF(wk,a.date2,getdate()) as Weeks,

e.emp_status as Status,

e.position_a as Position
,e.emp_city as City
,e.email
from add_emp_data a
left outer join premploy e on e.record_id = a.mrecord_id
where log2=1
and e.dept in <<USER_DEPTS>>

X out / Go back to the user View /Click Double click Collecting Unemployment/ The Employee email is now listed. Be sure to save the Chart and the view.

Employees:

- Search Employee— The user can review an Employee record by clicking; . When they X out of the employee record, they will return to the Search for an Employee window.
- Search Employee Exp Opt Skill column (Expiration Optional Skill) is present within the Search For an Employee window. This alerts the user the employee has an Optional Skill with an expiration date =< today's date.
- SSN If the SSN has not yet been entered the user does not need to have special security to enter the original SSN. If
 they need to VIEW or CHANGE the SSN, the VIEW and/or CHANGE SSN security is required. (5/18/21)
- **Employee Master Record/Verified –** Security is now required to check/uncheck E-Verify o r WOTC under the Verified section of the Employee Master Record. (5/10/21)
- **FIND/SEARCH** the user when looking for an employee via FIND or SEARCH will notice it will return to the last person they chose for easier review of employee records. The user can start typing any name again; however, if the user had searched CONNOR, the next time the user clicks FIND or SEARCH, Connor will be the first name listed. (5/12/21)
- Employee Master Record/Pay/Advance Check Updated to include the suite when present. (7/08/21)

Orders:

- **List/Multi** The user can review an Employee record by clicking; When they **X** out of the employee record, they will return to the **Search for an Employee** window.
- Exp Opt Skill- Exp Opt Skill column (Expiration Optional Skill) is present within the MULTI and LIST window. This alerts the user the employee has an Optional Skill with an expiration date =< today's date.

Payroll:

- Pay cycle Processing/Timesheet The Timesheet now calculates the employee count biased on record ID vs. SSN. If SSN were blank it was only counting as 1. (05/20/21)
- **CA Taxes:** California State Withholding: Function updated to ensure proper withholding for those with pay cycles other than weekly pay.
- Quarterly/941: Updated to account for quarter changes.

AP:

• AP Check – The AP Check has been updated to suppress the second address field if blank or null. (05/20/21)

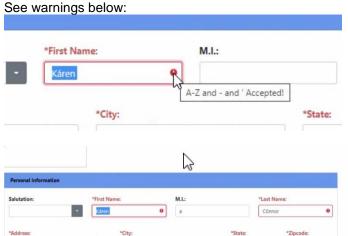
Reports:

- **KPI Employee** –Updated Age to account for the month as well as the year. (07/08/21)
- **KPI Clients** The **Sales Person** has been added to this grid; the user can export/sort details by Sales Person. See updated White Papers. (05/03/21)
- **KPI Clients/By Staffer** The **Use Staffer** has been added to this grid; the user can filter by the Staffer on each assignment, summarized. See updated White Papers. (05/03/21)
- Employee Reports/Referral/Employee Referral Paid/Unpaid Bonus: The reports have been updated to pull by date range and hours. (4/28/21)
- **ACA/Employee Status per Month:** The reports have been updated to show the missing column for Enrolled/Declined on the main page. (4/23/21)
- Employee Reports/Assignment Validity: Assignment Validity has been added to allow the user to pull by View, by CON assignments, any assignments that are invalid for review, prior to payroll. (5/19/21)

 Miscellaneous – CTI ERC Program – The CTI ERC Program has been added to the Integrated Solutions menu. (6/4/21)

Integrated Solutions:

• Online Applications – End user Data Entry: NOTE: Only 'and – characters are allowed in the Name Field. If the user enters any special characters they will be warned, and the box will remain red until fixed. If the user ignores, the red box, the app will be submitted with the special characters.



- Online Applications Merge The user can Merge an online application into an existing Employee Master Record (6/28/21)
- Web Ad Approval/Update creation date for approved jobs: The user can click Update creation date for approved jobs and select the desired date. This date will be reflected on the Job board linked to their website for posted jobs. (6/2/21)
- Unemployment Tracker: COATS has partnered with Unemployment Tracker for assistance with the management of Unemployment claims. Unemployment Tracker integrates with COATS allowing the user set up automatic file exports via SFTP with Unemployment Tracker regarding employee information, job order assignments, contact notes and pay history. There is an Unemployment_Tracker.exe available to COATS users with an Unemployment Tracker contract. Please contact Karen Connor for more information. Placed on Integrated Solutions menu (5/5/21)
- Miscellaneous CTI ERC Program The CTI ERC Program has been added to the Integrated Solutions menu.
 Corporate Tax Incentives integrates with COATS for the Employee Retention Credit. Required files are created and SFTP to CTI as needed for Payroll Data, Business Data, Form 941 Data and ACA Data. Contact Sales to learn more about this integration. (6/4/21)

Integrated Vendors

CANDID Research:

CANDID Research: COATS has partnered with CANDID Research for Background Check verifications. CANDID
Research integrates with COATS allowing the user to click a button within the Employee Interview (INTV) area to send
desired background checks automatically to CANDID Research for review. The integration is included with this Version
update. COATS users would need a contract with CANDID Research to perform the background checks. Please contact
Karen Connor for more information.

Run Custom Program/Custom Items:

• Form 7200 - COATS Updated the form 7200 that is printed for COVID extensions. (3/31/21)

COATS VISUAL VERSION 10.3.0

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New Features!

Security:

- Maintenance/Branches/Users/Edit Security Profile/Clients: Edit Client Name has been added to the securities. If the user should have access to Edit the client name, this box will need to be checked in Maintenance > Branch Preferences > users> (the user profile) > Edit Security Profile > Client tab. (3/18/21).
- Maintenance/Branches/Users/Edit Security Profile/Employees: Reset Ina has been added to the
 securities. If the user should have access to modify an Employee's Global status from INA and their Assignment status if
 their Global Status is INA, this box will need to be checked in Maintenance > Branch Preferences > users> (the user
 profile) > Edit Security Profile > Employees tab. (3/31/21).

Employees:

 INA: A security has been added "Reset INA" so an Administrator can choose to no allow a user to modify an Employee's INA Global status without this permission. Clients can control INA users from becoming AVL prior to receiving updated paperwork. (3/31/21)

Clients:

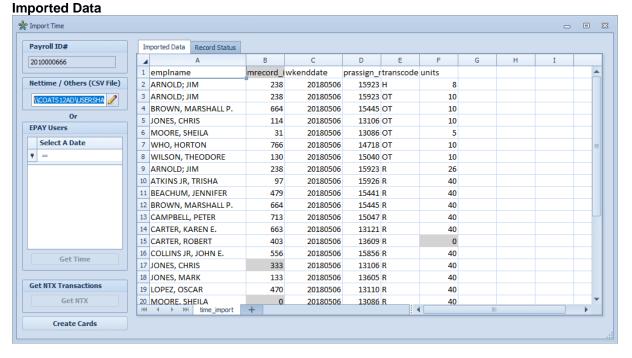
 Edit Client Name: A security has been added "Edit Client Name" so an Administrator cannot allow a user to edit Clients' names or so that mistakes won't be made trying to replace a client name. (3/18/21)

Orders:

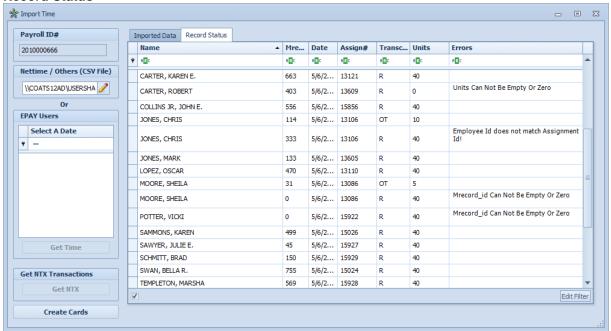
• INA: A security has been added "Reset INA" so an Administrator can choose to not allow a user to modify an Employee's Global Status without this permission. If the employee is on a job order with a Global Status of INA, without this security the user cannot modify their assignment status nor Global status. Clients can control INA users from becoming AVL prior to receiving updated paperwork. (3/31/21)

Payroll:

- Payroll/Quarterly: 941 updated for 2021 tax year. (04/02/21)
- Payroll/Pay cycle Processing/Create Cards/Import Timecards: CSV Import Time now has an Imported
 Data/Record Status tab. The Imported Data highlights areas that can identify issues prior to import. The Record Status
 describes the possible issues. See white paper for more detail. (03/08/21)



Record Status



Integrated Solutions:

Web Ad Approval: Location has been added to the Web Ad Approval Job List. (3/10/21)

Job List										
	Client -	Title	Pay R	Location	Expires	Status	Status D	Job Id#	Ар	Туре
٩	RBC	R B C	-	RBC	=	RBC	=	=		RBC
٠	21ST RE	ASSEMBLER	12.50	SAN DIEGO		Job Filled	12/16/2020	3		Т
	21ST RE	ASSEMBLY A 2ND	14.50			Open	2/1/2021	1135		Т

• Upload ADP Wisely Paycard Data: ADP Wisely has been added to Integrated Solutions, if clients have a partnership with ADP Wisely, using this batch file upload requirement. This is for new ADP Wisely users; existing GCC users will continue to use the previous batch upload file. (3/10/21)

CANDID Research:

CANDID Research: COATS has partnered with CANDID Research for Background Check verifications. CANDID
Research integrates with COATS allowing the user to click a button within the Employee Interview (INTV) area to send
desired background checks automatically to CANDID Research for review. The integration is included with this Version
update. COATS users would need a contract with CANDID Research to perform the background checks. Please contact
Karen Connor for more information.

Unemployment Tracker:

• Unemployment Tracker: COATS has partnered with Unemployment Tracker for assistance with the management of Unemployment claims. Unemployment Tracker integrates with COATS allowing the user set up automatic file exports via SFTP with Unemployment Tracker regarding employee information, job order assignments, contact notes and pay history. There is an Unemployment_Tracker.exe available to COATS users with an Unemployment Tracker contract. Please contact Karen Connor for more information.

Run Custom Program/Custom Items:

• Form 7200 - COATS Updated the form 7200 that is printed for COVID extensions. (3/31/21)

COATS VISUAL VERSION 10.2.0

COATS Visual Payroll/Billing was released with Version 6.0.0. To use Visual Payroll/Billing the client *must* complete a SQL/Visual review. See the Payroll Steps under the <u>COATS Visual Version 6.0.0 11/16/2017</u> in the What's New COATS Visual 2017 Summary and/or contact COATS Technical Support.

New Features!

ACA:

- 1094c XML updated to include HRA plan requirements.
 - HRA features are available but not programmed to display. If your agency uses an HRA plan, contact COATS asap!
- 1094c XML TEST updated to include Government requirements.
- 1095c Form updated to include HRA plan requirements.
 - HRA features are available but not programmed to display. If your agency uses an HRA plan, contact COATS asap!

Taxes:

 If your Agency does business in the state of ARKANSAS, the Version update will update AR. If you have questions, contact COATS Support.

Employees:

• Adding/Editing a New Employee Record – certain clients experienced the referral field going blank when tabbing through a record. This has been fixed. (2/18/21)

Reports:

• Employee Status Per Month - updated to a Visual Report. (2/19/21)

Integrated Solutions:

 Online Apps – All, 10, or 20 select options with Check Grid Existing Records – allows for a quick server response of records and when clicking Check Grid Existing Records, the selected applications will show if the user Exists and/or has a Resume on the Online Resume Server.



Online Resumes - All, 10, or 20 select options with Check Grid Existing Records – allows for a quick server response
of records and when clicking Check Grid Existing Records, the selected resumes will show if the user Exists and/or
Has App on the Online Applications Server.



COATS VISUAL VERSION 10.1.0

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ACA

If clients wish to begin the ACA process, they may create and review 1095C data, however printing the form is not available at the time of this version update. We will release an update in the near future to incorporate the HRA additions as well as the new 1095C and 1094c schema recently put forth by the IRS.

Please note - the forms are not due until 3/2/2021 and the 1094c XML is not due until 3/31/2021

New Features!

Quarterly:

- 941 Report
- AP Deduction All Register
- Employee 1099 Adjustment

COVID Statement:

- Run Custom Program/COVID/COVID Spreadsheet COATS created a COVID Statement to accompany the W2 for employees who received COVID PAY in 2020 (1/21/21)
 - Access COATS/Run Custom Program/Custom Items/COVID/Statement Click Print, enter 12/31/20 date, the statements will print per employee to accompany their W2

Clients:

EMPL – The user can right click when within EMPL to add from Column Chooser the Job Title to the EMPL. The Job Title comes from the Orders, Job Title. Remember to Save Layout after adding the column. (12/16/20)

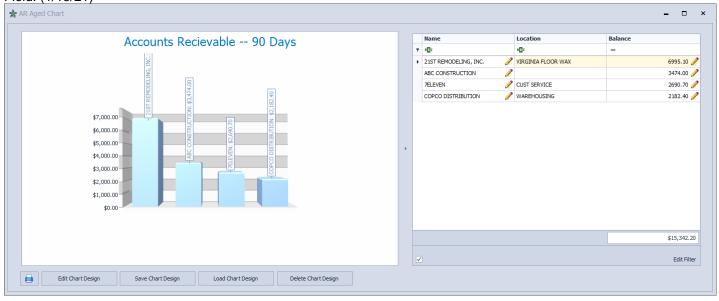
Orders:

• Employee List / Markup – The user can right click when within Orders/Employee List to add from Column Chooser the Markup % to the Employee List. The Mark Up % comes from the Assignment. Remember to Save Layout after adding the column. (1/15/21)

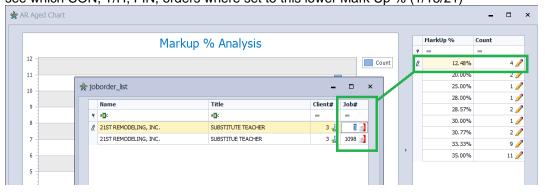


Reports:

Management Business Advisor/ AR Graphs - the user will now see, when accessing each of the Current, 30, 60, 90, 120, Total fields, the graph will display the clients that make up the outstanding AR within each 30,60,90,120 and total Field. (1/15/21)



Management Business Advisor/Assignment Mark Up % - the user can now click in the Grid on the pencil icon, the
Assignment # showing at or below the Mark up%, this will access the Grid with the client name and job order, when the
job order is accessed, the user can add the Mark up% to the Employee list grid (detailed above under Orders) to quickly
see which CON, T/H, FIN, orders where set to this lower Mark Up % (1/15/21)



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New Features!

Federal Id:

• **Federal Id#-** If the user changes any Federal Id# within **Maintenance/Branches/Federal Id#**, all Federal Id's for all Branches will be updated to that new Federal Id. COATS only holds ONE Federal Id per database. (10/27/2020)

Securities:

• Transactions- any financial transactions entered with a date outside of 30 days will receive a pop-up warning before continuing. (10/14/2020)

Employees:

- SEARCH The user can right click when within SEARCH to add from Column Chooser the EVerify check box to the SEARCH. This date comes from the Employee Master Record Verified section. Remember to Save Layout after adding the column. (12/16/20)
- TAX Edit buttons have been added to each heading in order to eliminate users form accidentally modifying information when tabbing and entering through the window. Click the EDIT icon in order to edit the area. (11/10/20).



Clients:

- Main Screen /Contract End Date Contract End Date field added to main client screen and SEARCH. (11/11/20)
- SEARCH/Last Contact The user can right click when within SEARCH to add from Column Chooser the Last Contact
 Date to the SEARCH. This date comes from the Client's SALES screen. Remember to Save Layout after adding the
 column. (11/30/20)
- EMPL/Employee Email the Employee email was added to the Column Chooser for the EMPL grid. Remember to Save Layout after adding the column. (11/6/20)
- EMPL/Employee Performance Information the Employee Performance Information was updated to properly reflect when added using the Column Chooser for the EMPL grid. Remember to Save Layout after adding the column. (11/6/20)

Orders:

Job Order List/Grid – the Need (Employees on Order), Have (CON on Order), Still need (Delta between Need and Have and Still need), are now available to be added using the Column Chooser for the Job Order List grid. Remember to Save Layout after adding the column(s). (12/14/20)

Payroll:

Payroll/Pay Cycle Processing/Time Sheet – The Mark % is now present on the Time Sheet. (12/17/20)

AP:

- AP Payable Accounts/Remit to Address AP Payable Accounts now have a Remit to Address option. If the Remit
 to address is present it will print show in the Write a Check window and print on the AP Check. If it is not present, it will
 print the main address of the AP Vendor. (12/15/20)
- AP Aged Analysis Report the AP Aged Analysis report now reflects the AP Vendor Account # as well as the Account ld# (12/15/20)
- AP Split Payment Tables/Copy Group the AP Split Payment Tables area now allows the user to Copy an existing Group. The user can select an existing Expense Group, click the Copy icon , and the entire Group template will be copied. The user should be sure to give the Expense Group a name. (12/15/20)
- AP Payable Accounts/ Credit Card Payment

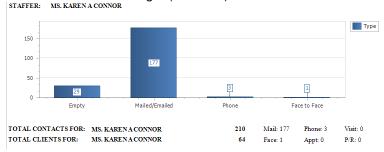
 users can now select AP Vendors to apply invoices to another AP Vendor that is designated as Credit Card. Invoices can be applied via Credit Card Payments within the Credit Card Vendor. White Paper on Website. (12/30/20)

GL:

• Create GL Transactions/Copy Transaction – the Create GL Transaction area now allows the user Copy Transaction. The user can select an existing transaction template, click Copy Transaction and the entire template will be copied. The user should be sure to give the Template a name. (12/15/20)

Reports:

- KPI Reports/Key Employees Employee data listed for clients in order to gather data required by outside parties. See
 KPI -Key Employees White paper for more information. (11/16/20)
- Client Reports/Contact Report
 — Contacts are now totaled and graphed per person and for totals on the last page of all contacts within date range. (11/18/20)



- Management Reports/Interviewer Commission Report

 Users can now pull a commission report based upon the
 initials in the Interview window of the Employee Master Record. (12/23/20)
- Management Reports/Job Order Staffer Commission Report

 Users can now pull a commission report based upon
 the Staffer name in the Job Order. (12/23/20)

Integrated Solutions:

- Online Apps If the applicant has an online application and a resume, which have not been downloaded, the user will see a **Resume** column and a check box next to the applicant name under **Resume**. (10/14/2020)
- Online Resumes Users are now able to download resumes from the Mobile Employment Application site if they have
 the features enabled. Users can Download, Delete, and/or Scan the resume directly into the parser. If the applicant has
 an online application and a resume, which have not been downloaded, the user will see a Has App column and a check
 box next to the applicant name under Has App. (10/14/2020)