



Support Pricing Services Guide*

effective 1 January 2026

Service Type	Description	Annually	Set up fee	Implementation
COATS Annual Subscription Billed by License	Includes COATS Complete System: (Employee Applicant Tracking System (ATS), Client Customer Relationship Management (CRM), Job Order Management, Calendar Scheduling, Comprehensive Payroll Processing Checks, Direct Deposit ACH, 941, Schedule B, W-2s, 1099s, and Government Reporting), Accounts Receivable (AR) Invoicing and Management, Accounts Payable (AP) Management, Bank Account Management, General Ledger (GL) Reporting and Management, Affordable Care Act (ACA) Compliance, Management (1095-C, 1094 XML Upload), Access to Over 300 Included Reports	\$1,320.00	\$600.00 - \$900.00	1 week software Installation, issuing of Licenses, upon receipt of payment
Technical Support	Clients with an active Subscription have access to Technical Support	Included	n/a	n/a
Tax Updates	Clients with an active Subscription have access to Tax Updates	Included	n/a	n/a
Version Enhancements	Clients with an active Subscription can receive the latest Version Enhancements	Included		
Hosted Cloud Licenses *Prices vary depending on # of licenses.	Licenses can be locally loaded on your server or hosted online with our partner, Intellipath, Cloud Application Service Provider.	n/a	Contact Intellipath	Contact Intellipath
Custom Programming	Custom Programming is offered to enhance COATS via reporting or other features specific to a client's direct needs.		\$200 per hr. Minimum 4 hours	Programming is quoted within two weeks of request with a contract for cost and estimated date of delivery.
Value Add Services Pricing is per Company FEIN,	Details	Annually	Set up fee	Implementation
Employment Online Applications	Allows applicants to apply online from any device, phone, laptop, ipad, workstation	\$1,150	\$200.00	2-3 weeks
Employment Online Applications and Resume Upload	Same as above but allows employee to upload resume to be downloaded and saved or parsed into COATS with Resume Parsing	\$1,450	\$200.00	2-3 weeks
Online Job Postings	With Online Applications; You can add a Job Board which will feed to Twitter, Simply Hired, Facebook, and other RSS feed sites Haley Marketing will create a Career Portal and a Job Board URL to mimic your website.	\$2,079	(Billed by Haley Marketing)	Technical Ticket
Resume Parsing	Allows for a database of Resumes within COATS where you can review candidates and/or add to job order via Boolean searching. Redacted resumes can be emailed to Job POC.	\$1,260	n/a	Technical Ticket
Employee Portal	An online portal where the employee can update availability, contact information, opt into online W2s, view and print pay stubs, pay history and W2s.	\$1,890	\$400.00	2-3 weeks
Client Portal	An online portal where the clients can update department contact information, review and add Job Orders, review current and past Invoices	\$1,890	\$400.00	2-3 weeks
Integrated Partners	Details: Contracts are with Vendor; reach out to Sales for more information	COATS Fee	Vendor Fee	
Efficient Hire	An online onboarding feature provided that links the Employee to their I9, W4, State Form(s), WOTC with the ability to customize and add other forms. The employee will fill out the forms electronically and sign. Data imported into COATS. All forms are kept on the cloud for storage.	Included	Contract with Vendor	
First Staff Benefits	Health Insurance Benefit Integration	Included	Contract with Vendor	
TAC Benefits	Health Insurance Benefit Integration	Included	Contract with Vendor	
BRANCH	Pay Card Integration	Included	Contract with Vendor	
Wisely	Pay Card Integration	Included	Contract with Vendor	
Textrequest	The ability to send individual texts to Employees, Clients and Mass texts without cell phone carrier information.	Included	Contract with Vendor	
Time Rack	A Time and Attendance Feature; which will upload employee assignments, track the employees time and import the timecards directly into COATS payroll	Included	Contract with Vendor	
Corporate Tax Incentives	WOTC and ERC Tax Credit Integration	Included	Contract with Vendor	
MJA & Associates	WOTC Tax Credit Integration	Included	Contract with Vendor	

*COATS reserves the right to charge fees for COATS subscriptions and services in advance. PURCHASER agrees to pay for this subscription and any COATS-related products and/or services it may choose to purchase and agrees that the fees for such will be set according to current COATS Support, Pricing, and Services Guide <http://www.coatssql.com/customers-only/> which is hereby incorporated by reference and made a part of this Agreement.